

On July 22, 2024, CalCERTS notified the California Energy Commission that it will no longer operate as a HERS Provider effective August 2, 2024.

What does this mean for Energy Consultants?

Effective immediately all new project files should be uploaded to the CHEERS Registry.

What if I do not have a CHEERS Registry account?

Setting up a CHEERS Registry account is easy, and CHEERS does not charge to upload xml-bees files.

How to create a CHEERS Registry account: <https://youtu.be/9pVLrrGxvBY?feature=shared>

Quick link to register: <https://www.cheers.org/app/login?mode=register>

How do I upload xml-bees files to the CHEERS Registry?

CHEERS offers a library of tutorials to help you get started.

How to create a new custom home or performance alteration project: <https://youtu.be/wm1hsR-0lYw?feature=shared>

How to create a new community project: https://youtu.be/H70dQ_vp9Jo?feature=shared

You can find a comprehensive list of CHEERS Registry tutorials on our YouTube channel <https://www.youtube.com/@cheersregistry/playlists>

What is a community project?

A community project is a multifamily building or a single-family tract home project that uses a set of master plans.

How do I create a prescriptive project for single-family homes?

Creating a prescriptive project in the CHEERS Registry requires the following links.

2022 ALT-01 for non-HVAC alterations only:

<https://cheers.org/app/document?FormVariantID=22002>

2022 ADD-01 for additions less than 1,000 sq.ft. with or without HVAC equipment changeout:

<https://cheers.org/app/document?FormVariantID=22001&IsTemplate=false>

What about projects previously registered for permit through CalCERTS?

Custom Home, Performance Alteration, or community projects that have received all final inspections and are no longer active, will remain in the CalCERTS Registry indefinitely.

You may receive a request to upload a custom home, performance alteration, or community project that has not received its final inspections, to the CHEERS Registry. This will be a common request as the industry adjusts to the notice.

Projects that have not received all final inspections and will require verifications after August 2, 2024, will need to be uploaded to the CHEERS Registry.

1. Proceed with uploading the xml-bees file to the CHEERS Registry as you normally would a new project.
2. CHEERS is here to help. Send the xml-bees file to help@cheers.org, along with a copy of the original registered pdf, let us know which rater company will need access to the project, and the CHEERS team will do our best to upload the file(s) to the CHEERS Registry within 24-48 hours.

What about projects participating in ENERGY STAR, ZERH, or IAP?

CHEERS is approved by the EPA and DOE as a Home Certification Organization (HCO) in California and a Multifamily Review Organization (MRO) nationwide.

HCO: To designate a project as ENERGY STAR, ZERH, or IAP in the CHEERS Registry you will need to bring your own qualifying plan (BYOP) that has been run in the applicable version of CBECC. Once your Title 24 file is uploaded scroll down to Additional Program Files to import the qualifying ENERGY STAR plan and designate program participation.

MRO: Contact Jimmy Wheeler directly to learn more about CHEERS status as an MRO – jwheeler@cheers.org.

Who can I contact if I need help?

CHEERS Customer Support team is available by phone and email to answer your questions and provide additional guidance as needed.

Phone: 1-800-424-3377

Email: help@cheers.org

Our team will be in touch with updates as we learn more.